

VOLUNTEER ROLE DESCRIPTION

EXHIBITION GUIDE

What does Courage to Care do?

Courage to Care is a social acceptance and upstander education program which demonstrates the importance of standing up to prejudice and discrimination wherever it occurs. It empowers participants to realise that they, as individuals, can make a difference.



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Programs are delivered in schools, universities and workplaces, or in conjunction with a travelling exhibition and are tailored to meet the requirements of each specific audience. Depending upon the number of participants and location, the programs may be scheduled for one day only or across several days or weeks. Each session usually runs from 90 minutes to two hours and includes a presentation, survivor story and discussion workshop.

What is your role as an Exhibition Guide?

To guide groups through the exhibition, making it come alive as you share the themes and the stories behind the exhibition panels and materials.

What is the outcome you need to achieve through guiding?

Ensure that the participants have a basic understanding of each theme, the stories of the rescuer, the rescued, the Local Hero and the Scale of Care; and that the exhibition is experienced by the participants as an integrated part of the program.

How are you expected to achieve this?

- Guide groups through the exhibition following the themes.
- Ensure that at least one story of a rescuer and one story of a person who was rescued are covered in depth, along with the Scale of Care and Local Hero.
- Engage with students through a conversational style, asking questions about objects to encourage them to reflect and respond.
- Build continuity through the linking of the introductory DVD to the exhibition and by linking objects to stories.

What are the skills and knowledge required?

- Ability to engage participants and present historical material in an interesting and interactive way.
- Ability to work with a variety of audiences, from younger students to adults
- Knowledge of the exhibition content and the ability to explain any difficult concepts or terminology.
- Ability to integrate the stories into a narrative that transmits the key message of Courage to Care and links the exhibition to other parts of the program.
- Show adaptability and creativity in engaging with participants in a variety of ways and drawing attention to thought-provoking details.
- Time management skills – successful delivery of the program is dependent on the completion of each component of the program within the given timeframe.
- Teamwork skills – Courage to Care programs require all on-site volunteers to work collaboratively with other volunteers and staff.
- Self-evaluation skills – ability to be self-reflective in order to identify strengths and be open to receiving constructive feedback.